Universal Electronics and Carrier Introduce Smart Thermostat Featuring InteliSense Technology to Advance Comfort and Service

November 9, 2026

Co-developed thermostat combines intelligent equipment control, remote diagnostics, peak-demand energy management and guided commissioning to improve homeowner comfort and simplify HVAC service.

SCOTTSDALE, Ariz.--(BUSINESS WIRE)--Nov. 9, 2026-- Universal Electronics Inc. (NASDAQ: UEIC), a global leader in wireless universal control solutions for the home, and Carrier, global leader in intelligent climate and energy solutions, today announced the Carrier Smart Thermostat featuring InteliSense™ technology (Model TSTATCCIEWF-01). Co-developed by the two companies, the new, advanced smart thermostat integrates intelligent equipment control, remote diagnostics, energy management, and guided commissioning to improve homeowner comfort and help HVAC professionals install and service systems more efficiently. Carrier is a part of Carrier Global Corporation (NYSE: CARR), global leader in intelligent climate and energy solutions.

The platform brings together **Universal Electronics' (UEI)** connected hardware, wireless communications, embedded software and user experience with Carrier's high-efficiency HVAC systems. Designed and validated jointly, it provides a scalable foundation for connected climate management across Carrier's family of brands and distribution network.

Next-Generation HVAC Intelligence and Connectivity

The Carrier Smart Thermostat with InteliSense serves as the central control hub for the home's heating and cooling system. From installation and commissioning through everyday use and ongoing service, it connects equipment control, cloud diagnostics, mobile access, smart-home integration and secure over-the-air (OTA) software updates.

Key capabilities and benefits include:

- **Remote Diagnostics via InteliSense:** With homeowner consent, the thermostat gives participating dealers real-time visibility into system health and performance metrics, remote troubleshooting, more efficient service calls and fewer unnecessary service calls.
- **Multi-Stage Precision with ComfortAdjust Technology:** When paired with Carrier's Performance™ 27VPA9 variable-speed heat pump, the thermostat leverages patent-pending ComfortAdjust™ technology to automatically manage up to **21 adaptive stages** of heating and cooling for precise comfort and humidity control.
- **Demand Response with SmartSave Management:** The built-in SmartSave™ energy management engine intelligently adapts equipment operation during peak utility demand periods to help lower energy costs while maintaining homeowner comfort.
- **Seamless Ecosystem Integration:** Homeowners can control their climate setup via the Carrier SmartHome app on iOS® and Android® devices, compatible across major third-party smart home platforms.
- **Guided Professional Setup:** Designed with HVAC technicians in mind, the platform offers guided digital commissioning to ensure faster installations and servicing, and simplified smart-home pairing.

"The connected home is about creating integrated, intelligent experiences that deliver lasting value," said Hrag G. Ohannessian, Senior Vice President of Global Sales, Universal Electronics Inc. "Our strategic collaboration with Carrier pairs UEI's expertise in wireless control, multi-stage hardware architecture, and smart-home software with Carrier's world-class HVAC systems. Together, we are providing a scalable solution that makes sophisticated climate management effortless for homeowners and actionable for service professionals."

"Technology should make comfort easier to deliver and easier to maintain," said Tyler Oehlman, Associate Director, Product Management, Carrier. "The Carrier Smart Thermostat featuring InteliSense technology gives dealers greater insight into system performance while helping homeowners stay connected to their comfort systems. By combining Carrier's HVAC expertise with Universal Electronics' connected-home capabilities, we're delivering a solution that helps dealers provide a more proactive service experience and creates value long after the installation."

A Scalable Connected Foundation

By uniting Carrier's heating and cooling systems with Universal Electronics' advanced wireless hardware and commissioning software, the co-developed thermostat delivers end-to-end value throughout the HVAC lifestyle and establishes a connected foundation for the future of smart-home climate management across Carrier's portfolio of brands.

About Universal Electronics Inc. Universal Electronics Inc. (NASDAQ: UEIC) is the global leader in universal wireless control solutions for the smart home. For more information, visit www.uei.com.

View source version on businesswire.com: https://www.businesswire.com/news/home/20261109523714/en/

Universal Electronics Inc.

Hrag G. Ohannessian
Senior Vice President of Global Sales, Connected Home
hohannessian@uei.com
626-840-0280

Source: Universal Electronics Inc.